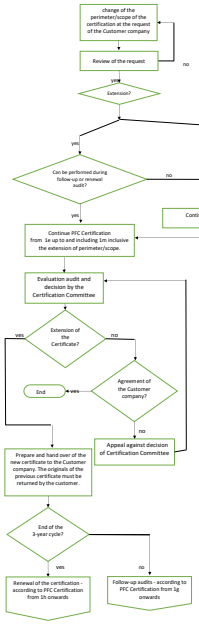
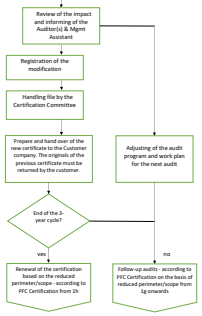
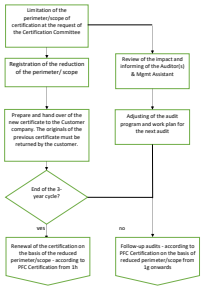
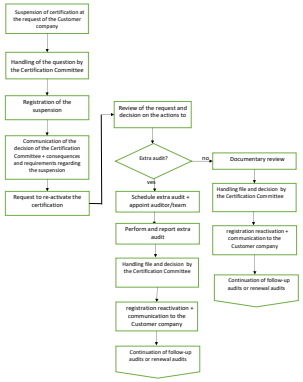
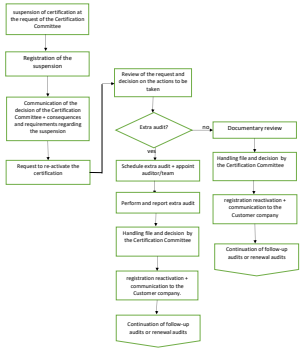

change of the perimeter/scope of the certification at the request of the Customer company
Review of the request
no
yes
Extension?
yes
no
Can be performed during follow-up or renewal audit?
no
Continue PFC Urgent audit
yes
Continue PFC Certification from 1e up to and including 1m inclusive the extension of perimeter/scope.
Evaluation audit and decision by the Certification Committee
yes
Extension of the Certificate?
no
End
yes
Agreement of the Customer company?
no
Appeal against decision of Certification Committee
Prepare and hand over of the new certificate to the Customer company. The originals of the previous certificate must be returned by the customer.
End of the 3-year cycle?
yes
no
Renewal of the certification - according to PFC Certification from 1h onwards
Follow-up audits - according to PFC Certification from 1g onwards

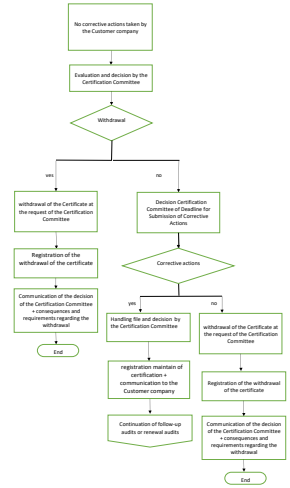

no
Review of the impact and informing of the Auditor(s) & Mgmt Assistant
Registration of the modification
Handling file by the Certification Committee
Prepare and hand over of the new certificate to the Customer company. The originals of the previous certificate must be returned by the customer.
Adjusting of the audit program and work plan for the next audit
End of the 3-year cycle?
yes
no
Renewal of the certification based on the reduced perimeter/scope - according to PFC Certification from 1h
Follow-up audits - according to PFC Certification on the basis of reduced perimeter/scope from 1g onwards


Limitation of the perimeter/scope of certification at the request of the Certification Committee
Registration of the reduction of the perimeter/ scope
Review of the impact and informing of the Auditor(s) & Mgmt Assistant
Prepare and hand over of the new certificate to the Customer company. The originals of the previous certificate must be returned by the customer.
Adjusting of the audit program and work plan for the next audit
End of the 3-year cycle?
yes
no
Renewal of the certification on the basis of the reduced perimeter/scope - according to PFC Certification from 1h
Follow-up audits - according to PFC Certification on the basis of reduced perimeter/scope from 1g onwards


Suspension of certification at the request of the Customer company
Handling of the question by the Certification Committee
Registration of the suspension
Communication of the decision of the Certification Committee + consequences and requirements regarding the suspension
Request to re-activate the certification
Review of the request and decision on the actions to
Extra audit?
no
Documentary review
yes
Schedule extra audit + appoint auditor/team
Handling file and decision by the Certification Committee
Perform and report extra audit
registration reactivation + communication to the Customer company
Handling file and decision by the Certification Committee
registration reactivation + communication to the Customer company
Continuation of follow-up audits or renewal audits
Continuation of follow-up audits or renewal audits


suspension of certification at the request of the Certification Committee
Registration of the suspension
Communication of the decision of the Certification Committee + consequences and requirements regarding the suspension
Request to re-activate the certification
Review of the request and decision on the actions to be taken
Extra audit?
no
Documentary review
yes
Schedule extra audit + appoint auditor/team
Handling file and decision by the Certification Committee
Perform and report extra audit
registration reactivation + communication to the Customer company
Handling file and decision by the Certification Committee
registration reactivation + communication to the Customer company.
Continuation of follow-up audits or renewal audits
Continuation of follow-up audits or renewal audits

withdrawal of the certification at the request of the Client company
Handling of the question by the Certification Committee
Registration of the withdrawal of the certificate
Communication of the decision of the Certification Committee + consequences and requirements regarding the withdrawal
End


No corrective actions taken by the Customer company
Evaluation and decision by the Certification Committee
Withdrawal
yes
no
withdrawal of the Certificate at the request of the Certification Committee
Registration of the withdrawal of the certificate
Communication of the decision of the Certification Committee + consequences and requirements regarding the withdrawal
End
Decision Certification Committee of Deadline for Submission of Corrective Actions
Corrective actions
yes
no
Handling file and decision by the Certification Committee
registration maintain of certification + communication to the Customer company
Continuation of follow-up audits or renewal audits
withdrawal of the Certificate at the request of the Certification Committee
Registration of the withdrawal of the certificate
Communication of the decision of the Certification Committee + consequences and requirements regarding the withdrawal
End